

THINK SOLUTIONS IT MANAGED SERVICES PROVIDER



PROCEDURE DOCUMENT NO: SP-E001 POLICY OWNERS: SENIOR LEADERSHIP TEAM



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1. Policy Statement

Think Solutions is committed to reducing our environmental impact and promoting sustainable practices. We recognise the urgent need to address climate change and protect our planet for future generations. To achieve this, we have implemented several environmental initiatives, and we are committed to continuous improvement in this area.

2. Responsibilities

All employees, clients, and suppliers are responsible for adhering to this policy and supporting our environmental initiatives.

3. Environmental Initiatives

3.1. Electric Vehicle (EV) Chargers:

We have installed EV chargers at our office as a staff and visitor benefit. We encourage our employees and visitors to use electric vehicles whenever possible, and we offer free charging to promote this. This reduces our carbon footprint and supports the transition to a low-carbon economy.

3.2. Data Centre Consolidation:

We are proud to partner with NextDC, a leader in sustainable data centre operations. NextDC has implemented a carbon offset program that ensures all carbon emissions associated with our data centre infrastructure are offset by verified carbon offsets. This means that our data centre usage is carbon neutral, and we are making a positive impact on the environment.

NextDC's carbon offset program supports projects that reduce greenhouse gas emissions and promote sustainable development, such as renewable energy and energy efficiency projects. By partnering with NextDC, we can support these important projects and reduce our environmental impact.

We have also consolidated our IT infrastructure to reduce our energy consumption and associated costs. By outsourcing the hosting of our IT infrastructure, we can take advantage of the energy-efficient technology and practices of our data centre provider, such as carbon offsets.

3.3. Waste Reduction:

We have implemented a waste reduction program, which includes recycling and composting. We encourage our employees to reduce their waste generation and to recycle and compost whenever possible. We have also eliminated single-use plastic and paper products from our office, and we encourage our clients to do the same.

3.4. Solar Panels

Think Solutions has recently implemented a sustainable energy solution by installing state-of-the-art solar panels on the roof of our Carrum Downs office. This strategic move allows us to generate clean and renewable electricity on-site, thereby significantly reducing our dependency on fossil fuels sourced from the electrical grid. This progressive initiative aligns with our commitment to reducing our carbon footprint and actively contributing to a greener future.



3.5. E-Waste Recycling Partnership

We have partnered with suppliers to offer our customers the option to recycle outgoing hardware responsibly with data sanitation. This not only helps reduce electronic waste but also ensures data security through certified data wiping services. Customers also have the option for lifecycle management services and buy-back initiatives with some of our key vendors to encourage upcycling.

3.6. Paper-Free Operations

We promote a paper-free environment by encouraging digital proposals and minimising printing within our office. This initiative helps conserve natural resources and reduce waste.

3.7 Remote Working Options

We offer remote working options to our staff, which significantly reduces commuting time and the associated carbon emissions. Additionally, this practice leads to less energy consumption at our office, as there is a reduced need for lighting, heating, and cooling. It also means fewer office supplies are used, further contributing to our sustainability efforts.

4. Continuous Improvement

We are committed to continuous improvement in our environmental performance. We regularly review our environmental initiatives, monitor our progress, and identify areas for improvement. We seek to engage our employees, clients, and suppliers in our sustainability efforts and to promote sustainable practices throughout our industry.

5. Related Policies

- Corporate Social Responsibility Statement-CSR-01- Think Solutions
- Sustainability policy- People- SP-P001- Think Solutions

6. Definitions

None.

7. Revision History

Date of Change	Responsible	Summary of Change
January 2023	Pedro Duarte	Document Creation
June 2023	Tyler Brodie	Updated Branding
March 2024	Tyler Brodie	Fixed formatting and added numbered contents, added sections 5. and 6.
September 2024	Tyler Brodie	Sections 3.5-3.7 added



8. Document Control Sheet

Contact for Enquiries and Proposed Changes

If you have any questions regarding this document, contact:

Name: Senior Leadership Team

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9. Review details

This statement was adopted by Think Solutions on 15/01/2023.

This statement was last updated on 25/03/2024.

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